

# POSTING

## TRANSITIONAL PROGRAM WORKER

Permanent Full Time (35 hours per week)

### Hyland House Shelter

---

The Transitional Program Worker (TPW) will support residents in temporary housing and to co-develop with clients, individual case plans. Case plans will ensure that residents will obtain the skills and support necessary in securing safe and appropriate permanent accommodation. The TPW will engage with residents in a positive and supportive manner and will work collaboratively with the resident in attaining designated goals.

#### QUALIFICATIONS

##### Education, Training, and Experience:

- Bachelor's Degree and 3 years experience dealing with homelessness in a residential and/or outreach setting required. A combination of education, training and experience will be considered.
- Education, training or experience in working with individuals living with a mental illness and in the area of substance abuse required.
- Training in crisis intervention, conflict resolution and mediation skills required.
- Ability to lift up to 50lbs
- Current First Aid certificate required.
- Cultural sensitivity training an asset.

##### Job Skills and Abilities:

- Required to work in a dynamic environment which may call for adaptation to the emerging trends/demands. A high level of motivation and sensitivity is required to effectively deliver services to a variety of individuals.
- Knowledge of available community services and supports relevant to the position.
- Possess superior time management skills.
- Proven/demonstrable crisis intervention, conflict resolution and mediation skills.
- Demonstrated effectiveness as part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem solving approach.

---

**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

Posted: 06/25/2019

OCS Posting #:A21363

- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Possess a valid B.C. Driver's License and a reliable vehicle for business purposes.
- Crisis Line experience an asset.

\* An eligibility list will be maintained for up to 6 months. [Eligible applicants may be offered a casual position]

**CLOSING DATE:** Resumes will be reviewed starting [July 2, 2019] but the posting will remain open until filled and will close without notice.

**PLEASE APPLY TO:** Anna Arseneault, Senior Manager  
Options Community Services Society  
  
Email: [anna.arseneault@options.bc.ca](mailto:anna.arseneault@options.bc.ca)

No phone calls please.

Please include a cover letter clearly indicating the posting number [#A21363] and outlining your qualifications and related experience for the position.

---

**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

Posted: 06/25/2019

OCS Posting #:A21363