

POSTING

CLINICAL COUNSELLOR

Permanent Full-Time (35 hours per week)

Family Enhancement Program (FEP)

The Family Enhancement Program (FEP) increases the parenting capacity of Ministry of Children and Family Development (MCFD) referred families, decreasing the potential of their children entering the care of the Ministry. Services and supports are required to promote family well-being and support family transitions, including reunifications. This will be addressed by assisting parents and caregivers in finding ways in meeting the physical, emotional and developmental needs of their children to enhance safety and well-being.

Working alongside the FEP Outreach Counsellors, the Clinical Counsellor will provide clinical counselling and engage families and individuals in appropriate therapeutic planning, intervention, education, and mentorship services, and provide them with tools that will increase the family's capacity to reduce identified child-protection risks, and increase self-sustainability and stability. Services may also include Supportive Visitation between parents and children in the care of MCFD. Services are provided in the family's home, in office, or in other community settings.

The Clinical Counsellor will also provide support and clinical supervision to members of the FEP Outreach Counselors, which will include; supervision, case reviews, monitoring caseloads, and allocation of referrals in collaboration with Program Manager and/or Assistance Program Manager.

The ability to communicate in a second language will be considered an asset.

KEY DUTIES AND RESPONSIBILITIES

- Adhere to the policies, procedures and standards of Options Community Services Society (OCS)
- Participate in agency and program specific quality improvement initiatives.
- Provide individual, couple and/or family counselling intervention strategies consistent with client information and goals.
- Maintain current knowledge of counselling modalities, best practices in relation to the target population, culturally agile service provision, trauma informed interventions and practice.
- Work in collaboration with client, MCFD and the Family Enhancement Outreach Counsellor to establish goals that are relevant, clear and concrete.
- Conduct assessments, in collaboration with the family, MCFD staff and other involved community partners.
- Develop and implement therapeutic service plans and programs necessary to meet client goals and objectives; utilizing a crisis intervention approach where necessary.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.

NOTE: Applicants not selected for an interview will not necessarily be notified.

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- Participate in Integrated Case Management as needed, including transition and discharge planning.
- Maintain client and service records in accordance with MCFD requirements, COA standards and agency policy.
- Formulate and facilitate support and educational groups for clients and/or their families as required.
- Increasing informal and natural support networks and community connectedness.
- Arranging translation and/or interpretation services for clients if required by MCFD.
- Arranging for extended family member involvement if appropriate.
- Facilitate referrals to other community resources.
- Provide statistical and narrative reports on services.
- Possess a willingness to learn more about, and show respect for, the clients' worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile interventions.

QUALIFICATIONS

Education, Training, and Experience:

- Must possess a Master's degree in Counselling Psychology, Social Work, or related degree. Eligibility for registration with a professional body (RCC preferred). Plus, at least two years paid and relevant work experience.
- Broad knowledge of family-systems, trauma-informed practice, attachment theory, behaviour management theory, child/family development, grief and loss, substance use, and mental health issues.
- Providing service using psycho-social, solution-focused intervention through a various modalities (i.e. mentoring, modelling, coaching, and journaling).
- Providing emotional support, advocacy, and practical information on parenting, which may include life-skills training, parenting skills, child development, family communication, stress management, interpersonal skills, family functioning, household management, and/or effects and issues for families related to intimate partner violence.
- Valid Class 5 Driver's License and access to an appropriately insured personal vehicle for work purposes.

Job Skills and Abilities:

- Positive, professional, non-judgmental attitude.
- Ability to work independently and as a member of a professional dynamic team.
- Required to conduct oneself in a professional manner, upholding the ethical standards of the Society.
- High degree of flexibility and initiative.
- Demonstrated effectiveness as both a leader and part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem-solving and strength-based approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Ability to reflect on and improve professional practice.
- Crisis Line experience an asset.

* An eligibility list will be maintained for up to 6 months.

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CLOSING DATE:

Resumes will be reviewed starting [August 30, 2019] but the posting will remain open until filled and will close without notice.

PLEASE APPLY TO:

Arjan Manhas, Senior Program Manager
Options Community Services Society

Email: arjan.manhas@options.bc.ca

No phone calls please.

Please include a cover letter clearly indicating the posting number [#A21413] and outlining your qualifications and related experience for the position.