

# POSTING

## FAMILY ENHANCEMENT COUNSELLOR (OUTREACH)

Permanent Part-Time (14-19 hours per week)

### Family Enhancement Program (FEP)

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The Family Enhancement Program (FEP) increases the parenting capacity of Ministry of Children and Family Development (MCFD) referred families, decreasing the potential of their children entering the care of the Ministry. Services and supports are required to promote family well-being and support family transitions, including reunifications. This will be addressed by assisting parents and caregivers in finding ways to meet the physical, emotional and developmental needs of their children to enhance safety and well-being.

Working alongside two clinical counsellors, the Outreach Counsellor will help to resolve crises, provide lay counselling and psychoeducation, connection to community supports, advocacy, and referrals as required in order to increase the family's capacity to reduce identified child-protection risks, and increase self-sustainability and stability. Services may also include Supportive Visitation between parents and children in the care of MCFD. Services are provided in the family's home, in office, or in other community settings.

The Family Enhancement Program Outreach Counsellors also facilitate a variety of psychoeducational support groups to clients on topics such as empowerment, emotional regulation, and parenting; therefore, previous group experience is an asset.

The ability to communicate in a second language will be considered an asset.

#### KEY DUTIES AND RESPONSIBILITIES

- Adhere to the policies, procedures and standards of Options Community Services Society (OCS).
- Provide individual, couple and/or family support, lay counselling and psychoeducation consistent with client information and goals.
- Work in collaboration with client, MCFD and the Clinical Counsellor to establish goals that are relevant, clear and concrete.
- Utilize a crisis intervention approach where necessary and respond to clients' needs.
- Work from an attachment-based, trauma-informed, solution-focused and strength-based perspective utilizing evidence-based tools in the outreach counselling work.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.
- Participate in Integrated Case Management as needed, including transition and discharge planning.
- Maintain client and service records in accordance with MCFD requirements, COA standards and agency policy.
- Facilitate supportive and educational groups for clients and/or their families as required.
- Increase informal and natural support networks and community connectedness.
- Arrange for extended family member involvement if appropriate.
- Possess a willingness to learn more about, and show respect for, the clients' worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile support.

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**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

Posted: 11/14/2019

OCS Posting #:A21483

## QUALIFICATIONS

### Education, Training, and Experience:

- Must possess a Bachelor's degree in a related field.
- Must have experience working with vulnerable populations.
- Broad knowledge of family-systems, trauma-informed practice, attachment theory, behaviour management theory, child/family development, grief and loss, substance use, and mental health issues.
- Providing emotional support, advocacy, and practical information on parenting, which may include life-skills training, parenting skills, child development, family communication, stress management, interpersonal skills, family functioning, household management, and/or effects and issues for families related to intimate partner violence.
- Valid Class 5 Driver's License and access to an appropriately insured personal vehicle for work purposes.
- First Aid Level 1 CPR-C

### Job Skills and Abilities:

- Positive, professional, non-judgmental attitude.
- Ability to work independently and as a member of a professional dynamic team.
- Required to conduct oneself in a professional manner, upholding the ethical standards of OCS.
- High degree of flexibility.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Ability to reflect on and improve professional skills.
- Crisis Line experience is an asset.

\* An eligibility list will be maintained for up to 6 months.

### COMPENSATION:

**\$26.05/hr**

### CLOSING DATE:

**Resumes will be reviewed starting November 21, 2019 but the posting will remain open until filled and will close without notice.**

### PLEASE APPLY TO:

Arjan Manhas, Senior Program Manager  
Options Community Services Society

Email: [arjan.manhas@options.bc.ca](mailto:arjan.manhas@options.bc.ca)

**No phone calls please.**

**Please include a cover letter clearly indicating the posting number [#A21483] and outlining your qualifications and related experience for the position.**