

# POSTING

## NEWCOMER WELLNESS COACH Permanent Part Time (28 hours per week)

### Moving Ahead Program

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As a team member of the Moving Ahead Program (MAP), the Newcomer Wellness Coach organizes and facilitates culturally appropriate one-on-one and group activities that address the physical and mental wellness needs of vulnerable newcomers.

Key functions include short-term counselling to remove barrier to access services necessary for successful settlement and integration; group facilitation to promote physical and mental well-being; training/support that aims to increase staff capacity to identify client mental health issues and make appropriate community referrals as well as to acknowledge/respond to the emotional hardships newcomers experience as part of the migration, resettlement and settlement experience.

#### KEY DUTIES AND RESPONSIBILITIES

- Adopt creative strategies and establish appropriate community partnerships to reach/recruit client target group and to provide orientation to clients, if applicable.
- Conduct assessments in collaboration with Case Worker and/or the family, if the potential for counselling emerges.
- Express a willingness to learn more about, and show respect for, the clients' worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile interventions.
- Maintain current knowledge of counselling modalities, best practices in relation to the target population, culturally competent service provision, trauma informed interventions and practice.
- Participate in regular clinical and administrative supervision according to accreditation standards.
- Facilitate and lead educational/counselling (support) groups when required.
- Participate in Integrated Case management meetings relevant to referred families.
- Provide 1:1 individual and family counselling, implementing intervention strategies consistent with client information and goals. Work in collaboration with MAP Case Worker to ensure that Wraparound Support Plans are integrated with psychosocial support.
- Provide training/support for MAP staff (and IS staff whenever possible /appropriate) that addresses vicarious trauma and compassion fatigue, ensuring that staff have the right tools to properly guide and refer clients while managing their own personal and well-being.
- Establish a positive rapport and working relationship with clients and engage them in activities that encourage them to connect to the broader community.
- Establish appropriate linkages to other Service Providers to facilitate referrals and to ensure a co-ordinated support system for the client.
- Record, maintain, and report client data and information through relevant Forms, OCMS and iCare databases; complete all required/assigned reports.

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**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

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- Develop program-relevant reference and resource materials as needed.
- Promote the development of inclusive communities and support/participate in community forums/initiatives/meetings as assigned.

## QUALIFICATIONS

### Education, Training, and Experience

- A Master Degree or a combination of relevant training, education and experience in counselling, psychology, social work or related fields.
- Must possess specialized training and experience in delivering trauma informed service.
- Experience in Case Management and Wraparound Support for vulnerable population.
- Class 5 Driver's License and reliable vehicle an asset.
- Current Level 1 First Aid certificate an asset.
- Experience working with newcomers, vulnerable populations and/or volunteers.

### Job Skills and Abilities:

- Proficient verbal and written knowledge of English.
- Additional language skills relevant to populations served is required.
- Understand and promote principles of Settlement, Multiculturalism and Immigration.
- Flexibility and willingness to work outside of regular work hours.
- Good team work and strong work ethics.
- Must be sensitive to and respectful of cultural and lifestyle diversity.

\* An eligibility list will be maintained for up to 6 months

### CLOSING DATE:

**Resumes will be reviewed starting April 13, 2020 but the posting will remain open until filled and will close without notice.**

### PLEASE APPLY TO:

Jenny Lam, Senior Manager  
Options Community Services Society

Email: [jenny.lam@options.bc.ca](mailto:jenny.lam@options.bc.ca)

**No phone calls please.**

**Please include a cover letter clearly indicating the posting number [#A21537] and outlining your qualifications and related experience for the position.**