



## TRANSITIONAL HOUSING WORKER

Temporary Full-time (35 hours per week) until Mar 31, 2021 Bill Reid Shelter

The Transitional Housing Worker (THW) will provide residents with temporary housing and to co-develop with clients, individual case plans. Case plans will ensure that residents will obtain the skills and support necessary in securing safe and appropriate permanent accommodation. The THW will engage with residents in a positive and supportive manner and will work collaboratively with the resident in attaining designated goals.

### QUALIFICATIONS

### Education, Training, and Experience

- Bachelor's Degree and 3 years experience dealing with homelessness in a residential and/or outreach setting required. A combination of education, training and experience will be considered.
- Education, training or experience in working with individuals living with a mental illness and in the area of substance abuse required.
- Training in crisis intervention, conflict resolution and mediation skills required.
- Current First Aid certificate required.
- Cultural sensitivity training an asset.

#### Job Skills and Abilities:

- Required to work in a dynamic environment which may call for adaptation to the emerging trends/demands. A high level of motivation and sensitivity is required to effectively deliver services to a variety of individuals.
- Possess superior time management skills.
- Proven/demonstrable crisis intervention, conflict resolution and mediation skills.
- Demonstrated effectiveness as part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem solving approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Possess a valid B.C. Driver's License and a reliable vehicle for business purposes.
- Crisis Line experience an asset.

# Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search preceding your start date.

\* An eligibility list will be maintained for up to 6 months

CLOSING DATE:	Resumes will be reviewed starting November 4 <sup>th</sup> 2020 but the posting will remain open until filled and will close without notice.
PLEASE APPLY TO:	Andrea Dodd, Program Manager
	Options Community Services Society
	Email: Andrea.Dodd@options.bc.ca
	No phone calls please
	Please include a cover letter clearly indicating the posting number [#A21664] and outlining your qualifications and related experience for the position.