

**We're Hiring!**

**Posting:  
A21749**

**Shelter Worker  
Permanent Part-Time  
(14 hours per week, Weekends)**

**Hyland House**

### Options Community Services Society

We are a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

We envision a healthy community as a safe and clean environment where we all have a sense of belonging. It is a place where each of us has the opportunity to work and learn, and to develop and realize goals that are meaningful and fulfilling.

Hyland House is a safe emergency shelter, available to people (19+ years old) who are currently homeless or at-risk of becoming homeless. Two locations are offered: *Hyland House* in Newton and *Bill Reid Place* in Cloverdale. The shelters provide support and assistance with:

- improving life skills
- finding employment
- finding housing
- managing your home
- integrating into the community
- budgeting

### QUALIFICATIONS

#### Education, Training, and Experience

The candidate must have:

- Bachelor's degree or combination of education and experience.
- Current First Aid Certificate required.
- Unrestricted Class 5 driver's license is required.

#### Knowledge Skills and Abilities:

- Food Safe Certificate an asset
- Crisis Line experience an asset.
- Excellent interpersonal skills.
- Ability to work with people with complex needs, including mental illness and addictions.
- Competency engaging and working with marginalized people.
- Experience working in the context of emergency residential settings.
- Good communication and conflict resolution skills.

**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Posted: 21-Feb-26

- Ability to work collaboratively within a team environment.
- Awareness of culturally sensitive issues.

*Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search preceding your start date.*

*Applicants with lived experience are strongly encouraged to apply.*

**CLOSING DATE:** Resumes will be reviewed starting **March 5, 2021** but the posting will remain open until filled and will close without notice.

**PLEASE APPLY TO:** Andrea Dodd, Program Manager  
Options Community Services Society

Email: [andrea.dodd@options.bc.ca](mailto:andrea.dodd@options.bc.ca)

Please include a cover letter indicating the posting number [**#21749**] and detailed resume outlining your qualifications and related experience for the position.

---

**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Posted: 21-Feb-26