

Posting: OCS Deputy Executive Director Homelessness, Housing & Mental Health Services  
March 2021

## Deputy Executive Director, Homelessness, Housing & Mental Health Services Options Community Services Society (OCS) Surrey, BC

### *The Opportunity*

Are you a non-profit leader seeking a rewarding role supporting the most vulnerable in our community with programs and services focused on housing, homelessness, and mental health? Here is your opportunity to join the leadership team of Options Community Services (OCS) in the role of Deputy Executive Director (DED) to lead Homelessness, Housing and Mental Health Services for one of Metro's most respected social services providers. You will lead a team of five Senior Managers and 40+ staff to deliver critically needed support in supported living, safe and affordable housing, and emergency shelter programs in the communities in the South Fraser region. As a member of the Executive Team (the E-Team), you will contribute to annual and long-range plans for Options, and strategically pursue funding opportunities while leading the development of funding proposals. In your role of DED Homelessness, Housing and Mental Health Services at OCS, you will make a difference in the lives of the most vulnerable of your community.

### *The Organization*

*"Building Community. Inspiring Hope."*

Options Community Services Society has been serving the communities of Surrey, Delta, White Rock, Cloverdale, and other areas within the Fraser Health Region for over 50 years. As the region has grown in size and diversity, OCS has grown as well, expanding services and programs to meet the needs of the community. In the early years, they provided counselling, youth shelters, transition houses, crisis lines and support for seniors, and today they offer over 80 programs and touch over 100,000 lives every year. With a highly dedicated and tireless staff as well as an army of volunteers, OCS is seen as a leader in community services throughout Metro, innovating new programs as services as the community evolves. *For more information about Options Community Services Society please visit <https://www.options.bc.ca>.*

### *Ideal Candidate*

You are a highly competent not for profit leader who is an effective communicator and relationship builder. With a combination of advanced education and 10 plus years of experience in a senior management role you enjoy working collaboratively with your peers on innovative strategies and you inspire your team with your can-do attitude. You are knowledgeable in local, regional, and federal funding models, and have been effective in building and maintaining strong relationships with key partners and stakeholders in the community. You have your ear to

the ground and are up on the trends and shifts in the community – with a focus of providing the timely services that will best meet client needs.

## *Qualifications*

- Minimum post-secondary degree in Human Services, Business Administration, Organizational Behaviour, Operations Management, or related field, or a combination of skills, knowledge, and experience
- 10 years of experience in a senior management/leadership role, preferably in the non-profit sector
- A proven relationship-builder who engages others through a can-do attitude and creative thinking; proven ability to build relationships with key stakeholders in the community, government and internally
- A strong administrator, skilled in budgeting, financial management, negotiation, and contract management
- A strong operational leader who can execute on a plan, establish, and meet goals and manage projects effectively
- A strategic and analytical thinker who has turned ideas into actions
- A true multi-tasker, who knows how to prioritize tasks to ensure the job gets done
- Flexible, and able to work in an ever-changing environment
- An inspiring leader who motivates teams to greatness and leads by example, a coach and mentor
- A collaborative team member who can also work independently
- Strong ability to work with the media, PR programs and campaigns
- Strong knowledge of social service delivery in BC

*OCS is professionally and personally committed to celebrating the rich diversity of people who receive, live and work in our services and resources. We believe that it is critical that our services empower freedom of thought and opinion in an environment of mutual respect. All of our programs, activities, and interactions are enriched by accepting each other as we are and by celebrating our uniqueness as well as our commonality. We are guided by the principle that celebrating diversity enriches and empowers the lives of all people.*

## HOW TO APPLY:

Please send your resume and a well-crafted cover letter explaining why you are a great fit for this unique opportunity, to: [opportunities@kmclaughlin.com](mailto:opportunities@kmclaughlin.com)

Closing date: April 16, 2021

For more information please contact:

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Kathy McLaughlin, Principal  
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*We truly appreciate all applicants; however, we will be in contact with only those selected for an interview.*