

**We're Hiring!**



**Posting:  
A21830**

**Outreach Family Counsellor  
Permanent Part-time (21 hours/week)  
Proficiency in Punjabi Required.**

**Multicultural Family  
Preservation Program**

### **Options Community Services Society**

We are a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

We envision a healthy community as a safe and clean environment where we all have a sense of belonging. It is a place where each of us has the opportunity to work and learn, and to develop and realize goals that are meaningful and fulfilling.

The Multicultural Family Preservation Program increases the parenting capacity of Ministry (MCFD) referred multicultural families, decreasing the potential of their children entering the care of the Ministry. Culturally agile services and supports are required to promote family wellness and support family transitions, including reunifications. This is addressed through assisting parents and caregivers in finding ways to meet the physical, emotional and developmental needs of their children resulting in their enhanced safety and well-being.

The Outreach Family Counsellor will provide culturally agile services that focus on practical strategies and skill development, which increases the family's capacity to reduce identified risk factors, and be self-sustaining and stable. They may also provide supportive visitation for parents and children in the care of Ministry of Children and Family Development. Services are provided in the family's home, in other community settings and in-office.

The successful applicants will be proficient verbally in Punjabi.

This program will be delivered throughout the communities of Surrey, White Rock, Delta and Langley.

### **HIGHLIGHTS OF KEY RESPONSIBILITIES**

- Develop plans collaboratively with the families to engage in problem solving strategies to address problematic behaviours.
- Provide support and service to families facing multiple challenges. Some of these families may be difficult to engage with.
- Teach and model positive and appropriate parenting skills and strategies to enhance family functioning.
- Participate in Integrated Case management meetings relevant to referred families and work collaboratively with MCFD Social Workers.
- Express a willingness to learn more about, and show respect for, the client's worldview, belief

**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Posted: 21-June-03

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile interventions.

- Provide household management and other life skills training; particularly life skills training related to issues of settlement and integration.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.
- Maintain client and service records and prepare reports in accordance with MCFD requirements COA standards and agency policy.
- Participate in regular clinical and administrative supervision according to accreditation standards.

## QUALIFICATIONS

### Education, Training, and Experience:

#### Must have:

- Bachelor's Degree in the Human Services field, and prior experience working with multicultural populations or an equivalent combination of education and experience
- Proficiency in Punjabi to sufficiently serve families in their native language.
- Valid driver's license and access to an appropriately insured personal vehicle for work purposes.

#### Assets:

- Lived experience of cross-cultural parenting
- Experience in home visiting
- Basic knowledge in trauma informed practice and positive behavior support
- Current Level 1 First Aid Certificate
- Crisis Line experience

### Knowledge Skills and Abilities:

- Demonstrated effectiveness as part of a staff team.
- Good judgmental and critical thinking skills.
- Demonstrated proficiency in written, oral, interpersonal communication, and report writing skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a solution focused therapy and strength-based approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- The ability to perform light lifting and bending.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Ability to use good judgement and critical thinking skills.

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***Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search preceding your start date.***

***Applicants with lived experience are strongly encouraged to apply.***

**CLOSING DATE:** Resumes will be reviewed starting **June 10, 2021** but the posting will remain open until filled and will close without notice.

**PLEASE APPLY TO:** Elysa Philip, Program Manager, Multicultural Family Preservation Program  
Options Community Services Society

Email: [elysa.philip@options.bc.ca](mailto:elysa.philip@options.bc.ca)

Please include a cover letter indicating the posting number **[#21830]** and detailed resume outlining your qualifications and related experience for the position.

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