

**We're Hiring!**



**Posting:  
A21872**

**Housing First Worker**  
Full Time  
(35 hours per week, evenings and weekends)

**Homelessness  
Services**

### Options Community Services Society

We are a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

We envision a healthy community as a safe and clean environment where we all have a sense of belonging. It is a place where each of us has the opportunity to work and learn, and to develop and realize goals that are meaningful and fulfilling.

The Housing First Worker is responsible for direct and indirect work of planning with individuals, couples and families towards successfully finding, securing and maintaining a home. The Case Manager uses core Housing First approaches, principles, and client-oriented skills to provide individualized support. Assesses on-going needs, personal plans, implementation, support referrals and advocate for their clients. This position is community based as the client supports will be offered primarily in the community or in clients' homes.

The Housing First Worker is required to work in a dynamic environment. This calls for flexibility to meet the emerging trends/demands in the job. A high level of motivation and sensitivity is required to effectively deliver services in a practical way to a variety of people.

### HIGHLIGHTS OF KEY RESPONSIBILITIES

- Participate in weekly warm-transfer meetings in which intake and assessments are reviewed and clients are placed with specific agencies and assigned to a Housing First Worker collaboratively.
- Assist in locating housing and resources for housing that create an environment that supports successful tenancy.
- Facilitate group meetings/case conferences with client and strategic supports to gather information, problem solve and relationship building.
- Assist client in arrangements for moving and acquiring of household items required in establishing a home.
- Provide intensive supports especially in early months of starting work with client and reinforce principles of crisis prevention and intervention.
- Assist and "Walk with" clients as needed to access community resources (income supports, EI, Legal guidance, Landlord meetings etc.)

### QUALIFICATIONS

#### Education, Training, and Experience

**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Posted: 21-Jul-21

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

- Post secondary education in social services or related field, or a combination of education and experience
- First Aid Certificate required
- Demonstrated experience working with people with complex needs, which could include mental illness and addictions
- Demonstrated experience and competency working at the street level with marginalized people
- Must have an unrestricted Class 5 Driver's License and reliable vehicle.

#### **Knowledge Skills and Abilities:**

- Exhibit high degree of empathy.
- Excellent written and verbal communication skills.
- Knowledge of community resources.
- Knowledge and experience in de-escalation .
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Ability to identify sensitive issues and maintain confidentiality.
- Able to connect with vulnerable people who are homeless or at-risk of homelessness.
- Able to adapt service strategies to meet the individual needs of the target population.
- Provide Safe Care (physical and emotional safety) to the client.
- Be aware of potentially dangerous situations and take measures to minimize risk.
- Participate in training as required or directed.
- Willingness to work flexible hours - some early mornings, evenings and weekends and to work outdoors.
- Transport clients when appropriate.

***Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search preceding your start date.***

***Applicants with lived experience are strongly encouraged to apply.***

**CLOSING DATE:** Resumes will be reviewed starting **July 27, 2021** but the posting will remain open until filled and will close without notice.

**PLEASE APPLY TO:** Dillon McLellan, Program Manager  
Options Community Services Society

Email: [Dillon.McLellan@options.bc.ca](mailto:Dillon.McLellan@options.bc.ca)

Please include a cover letter indicating the posting number **[#21872]** and detailed resume outlining your qualifications and related experience for the position.

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