

Community Connections provides immigrant and refugee newcomers in Surrey and Delta with tools and knowledge necessary to establish themselves in Canada.

The Language Instructor will organize and deliver Language Classes and other information and orientation workshops for immigrant and refugee newcomers. They will work with the other staff including Child Minding staff, volunteers and Immigrant Services staff in order to coordinate the necessary services for the client to access the supports they require.

HIGHLIGHTS OF KEY RESPONSIBILITIES

- Work closely with Program Manager to develop lesson plans and deliver language classes (including online learning modules) in adherence to language curricula and other assigned curricula.
- Maintain student attendance records and student progress reports
- Work closely with Language Support Worker and other Instructors for appropriate student placement.
- Must adhere to Language Program Schedule.
- Work closely with other CCP staff and volunteers including supervision and support of classroom assistants.
- Support CCP staff to connect clients with Community Events and Services in the broader community such as Cultural Events and Celebration Days such as World Refugee Day, Canada Day.
- Establish a positive rapport and working relationship with clients and engage them in activities that encourage them to connect to the broader community.

QUALIFICATIONS

Education, Training, and Experience

- A Bachelor's Degree (or equivalent combination of training and experience) in a related field.
- TESL certificate or equivalent.
- Experience teaching language and life skills to immigrants and refugees and working with volunteers.
- Class 5 Driver's License and reliable vehicle an asset.
- Current Level 1 First Aid certificate an asset.

NOTE: Applicants not selected for an interview will not necessarily be notified. Posted: 21-Jul-28

Knowledge, Skills and Abilities

- Proficient verbal and written knowledge of English.
- Additional language skills relevant to populations served is an asset.
- Understanding of social service programming and resources, multiculturalism and immigrant/refugee issues.
- Strong active listening, empathy, and counselling skills.
- Ability to maintain and keep accurate and up-to-date student attendance and progress records.
- Demonstrated ability to work with individuals and communities suffering from discrimination, racism and culture shock.
- Understanding of the Canadian legal system, laws and public policy pertaining to service population(s).
- Strong communication, interpersonal/relationship-building intercultural competency, as well as crisis intervention, conflict resolution, critical thinking, and problem solving skills/techniques.
- Strong level of computer proficiency; in particular, strong Microsoft Word, MS PowerPoint, MS Excel spreadsheet, database, internet/email, scanning, online learning/teaching skills.
- Ability to work in a fast-paced, multicultural and diverse environment.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Flexibility and willingness to work outside of regular work hours.
- Good team work and strong work ethics.
- Must be sensitive to and respectful of cultural and lifestyle diversity.

Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search preceding your start date.

Applicants with lived experience are strongly encouraged to apply.

- **CLOSING DATE:** Resumes will be reviewed starting **August 3, 2021** but the posting will remain open until filled and will close without notice.
- PLEASE APPLY TO: Cindy Lee, Program Manager Options Community Services Society

Email: Cindy.Lee@options.bc.ca

Please include a cover letter indicating the posting number **[#21878]** and detailed resume outlining your qualifications and related experience for the position.