

**We're Hiring!**



## **EMPLOYMENT COUNSELLOR**

<b>Posting Requisition</b>	<i>A22063</i>	<b>Program</b>	<i>WorkBC Employment Services</i>
<b>Job Type</b>	<i>Regular, Full-time</i>	<b>Location</b>	<i>Surrey, BC</i>
<b>Hours of work</b>	<i>35 hours per week</i>	<b>Closing Date</b>	<i>Open until filled</i>

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Employment Counsellor is responsible for achieving sustained employment outcomes by utilizing all three service delivery channels - Outreach, Virtual and WorkBC Centres. The position provides employability and formal needs assessments, development of return-to-work action plans, case management and follow-up support, referrals and assistance to those seeking sponsored training or other long-term interventions, as appropriate.

The Employment Counsellor uses a client-centered approach to identify strengths, skills and abilities, and addresses barriers to effective achievement of employment and/or community attachment goals. The Employment Counsellor is responsible for staying abreast and following WorkBC Policy and ICM requirements to ensure accurate data entry and record keeping in ICM and collection of statistical information. This position is responsible for meeting the specific targets and outcomes set by funders, maintaining consistent records and tracking data to report out on the program participants to both funder and Options Community Services.

### **ACCOUNTABILITIES**

- Conduct formal needs assessments, including assessment of skills, education, experience, employment readiness, job search skills, life skills and social skills; identify barriers, make appropriate referrals and develop best next steps towards sustainable employment to achieve targets.
- Work with clients to develop/update a collaborative return-to-work action plan including resume development, job coaching follow-up and outreach work that appropriately meets the clients' needs.
- Administer, monitor and track financial supports and services according to WorkBC policy and eligibility criteria, including job start supports, transportation supports, food supports, grooming kits and other financial supports related to long term interventions.
- Assist clients through the application process for skills training, PBLMT, JCP, wage subsidy, self-employment, and other long-term interventions.
- Meet performance measurement targets, service/intervention level targets and outcome targets.
- Participate in team building and share information for program development in case conference and staff meetings.
- Build strong connections within the community for the purpose of marketing clients and branding of the program.
- Perform other duties as assigned.

### **QUALIFICATIONS**

**Education, Training, and Experience:**

*We are an equal opportunity employer committed to hiring a diverse workforce*

Posted: 22-May-09

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- Minimum three years' demonstrated experience in employment counselling or post-secondary education or a combination of equivalent experience and training, with emphasis in employment counselling.
- A Career Development Practitioner certificate is an asset.
- Competent assessment skills utilizing a comprehensive model, appropriate to the client's needs.
- Excellent knowledge of Labour Market trends, employment and non-employment related services in the community.
- Well-developed computer skills in Microsoft Office; strong ability to learn new computer software, including ICM.

#### **Skills and Abilities:**

- Comfortable working in a performance-based work environment with strong emphasis on sustained employment outcomes.
- Flexible and committed to working in a team to achieve sustainable outcomes and targets.
- Sound understanding of skills training process and long-term intervention decision making criteria.
- Ability to write and format current industry standard resumes.
- Strong problem-solving skills and ability to make "hard decisions".
- Must be independent, self-motivated and have a mature disposition.
- Competent in relating to a diverse clientele and sincere appreciation for a multi-cultural environment.
- Second language is an asset (especially Arabic and Spanish).
- Crisis Line experience an asset.
- Second language is a strong asset; preference will be given to Pushto, Dari, Farsi speakers

#### **SPECIAL REQUIREMENTS**

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants may be required to provide proof of Covid -19 vaccination.
- Applicants with lived experience are strongly encouraged to apply.

*\*An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position.*

*Resumes will be reviewed starting May 16, 2022 but the posting will remain open until filled and will close without notice.*

**PLEASE APPLY TO:** Ferix Leung, Case Management Team Lead

Options Community Services Society

Email: [employmentservices@options.bc.ca](mailto:employmentservices@options.bc.ca)

**Please include a cover letter clearly indicating the posting number [posting #22063] and outlining your qualifications and related experience for the position.**