

We're Hiring!



TEAM LEAD, MENTAL HEALTH WORKER

Posting Requisition	<i>A22067</i>	Program	<i>Nichol Place</i>
Job Type	<i>Permanent, Full-time</i>	Location	<i>Surrey, BC</i>
Hours of work	<i>37.5 hours per week</i>	Closing Date	<i>Open until filled</i>

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

Nichol Place is a 48 unit Assisted Living Program for clients with various mental health & substance use challenges. The Housing and Mental health program provides residential care and rehabilitation to individuals with mental health challenges in a stable and supportive living environment. The programs provide a range of assisted living services, including mediation administration and support, and PSR programming. The program helps individuals develop and/or maintain their social and life skills, and work towards the highest level of independence possible.

The Mental Health Worker-Team Lead is responsible for assisting mental health clients with various levels of medication administration, providing support and assistance with psychosocial activities & providing assistance with activities of daily living. In addition, the Team Lead will provide direction, guidance and support to front line staff to ensure seamless and quality service delivery across the program. Our Assisted Living Program will focus on providing Psychosocial Rehabilitation to clients with emphasis on promoting recovery, successful community integration and satisfactory quality of life.

ACCOUNTABILITIES

- Monitors the daily operation of the program and ensures quality control. Ensures program standards, guidelines and policies are met and maintained.
- Providing support, training and direction to frontline staff and mental health workers.
- Meeting with staff individually and as a team to discuss program issues as well as exchange information.
- Provide feedback and performance plans/evaluations on all staff persons on a regular basis.
- Scheduling individual/group trainings, ensuring staff has necessary skills and training to perform their duties.
- Assists clients in the residence and in the community to encourage them to function more independently. Develops knowledge of local resources/activities. Makes referrals to other programs and resources if required.
- Works in collaboration with the Mental Health Clinical Team which includes Case Manager, Psychiatrist, Pharmacist and other health care professionals.
- Under the direction of the Nurse, medication administration tasks will be delegated to the MHW to distribute and administer medications safely in accordance with medication policies and procedures.
- Maintaining close communication with nurses to assist them with urgent requests pertaining to medication management, following up for prescriptions and working with the pharmacy to ensure deliveries are made in a timely manner.
- Participate in care/recovery planning with clients and/mental health clinical team and completing caseloads.
- Assists clients to identify and gain access to formal and informal community support such as leisure, vocational, educational services through active community integration; providing community services resources.
- Fostering a team approach to ensure the client has access to the tools and resources to achieve their goals as outlined in their recovery care plan.

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- Monitors client's well-being on a daily basis. Assists clients with activities of daily living such as, but not limited to, appointments reminders, assist to facilitate public transportation, medication management, attending medical appointments, providing reminders for personal hygiene & grooming.
- Facilitate and engage in physical, recreational and educational activities with clients. May assist clients with attending appointments by either providing transportation when necessary, or teaching transportation routes/methods as required.
- Performs other duties and tasks as assigned.

QUALIFICATIONS

Education, Training, and Experience:

- Degree/Diploma in social services or a related field and a minimum of 2 years experience working with clients with mental illness, substance abuse or vulnerable population.
- A combination of education, training and experience will be considered (Mental Health Worker, Residential Care Aide certificate/training).
- Current Level I First aid certificate is required.
- Food Safe Certificate is required.
- Unrestricted Class 5 Drivers License and access to a reliable vehicle for business use.
- Non-violence training is considered an asset.
- Medication Administration certificate is considered an asset.
- Naloxone training is considered an asset.
- Lived experience relevant to the service setting is considered an asset.

Skills and Abilities:

- Good organization, time and general management skills.
- Knowledge of crime reduction skills.
- Ability to work independently and as part of a team.
- Firm understanding of harm reduction approach and its implementation in a community-based setting.
- Demonstrated ability in crisis de-escalation skills applied in a team setting.
- Demonstrated ability working with individuals living with substance misuse issues and or an untreated mental illness.
- Understanding of a trauma informed approach.
- Knowledge of psychosocial rehabilitation practices.
- Knowledge of program policy and procedures.
- Knowledge and proficiency in relevant software.
- Ability to work with clients living with mental illness.
- Ability to work effectively independently and in cooperation with others.
- Ability to communicate effectively, both verbally and in writing.
- Physical ability to carry out the duties of the position.
- Ability to observe and recognize changes in clients.
- Demonstrated ability to facilitate groups.

SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants will be required to provide proof of Covid -19 vaccination.

**An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position.*

We are an equal opportunity employer committed to hiring a diverse workforce

Posted: 22-May-17

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PLEASE APPLY TO:

Preetika Royal, Program Manager

Options Community Services Society

Email: preetika.royal@options.bc.ca

Please include a cover letter clearly indicating the posting number [posting #22067 and outlining your qualifications and related experience for the position]