

We're Hiring!



NEWCOMER WELLNESS COACH

Posting Requisition	<i>A22069</i>	Program	<i>Moving Ahead Program</i>
Job Type	<i>Permanent, Full-time</i>	Location	<i>Surrey, BC</i>
Hours of work	<i>35 hours per week</i>	Closing Date	<i>Open Until Filled</i>

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Newcomer Wellness Coach organizes and facilitates culturally appropriate individual, family and wraparound wellness sessions that address the physical and mental wellness needs of newcomers facing multiple complex barriers. The position assists in training that aims to identify client mental health issues and make appropriate community referrals. It includes responding to emotional hardship's newcomers experience as part of the migration, resettlement and settlement experience and provide support to client and family members.

ACCOUNTABILITIES

- Conduct initial assessments using the vulnerability screening tool, in collaboration with Case Worker and/or the family, if the potential for counselling referrals emerge.
- Facilitate and lead educational/ wellness (support) groups.
- Provide individual, family and wraparound wellness sessions implementing intervention strategies consistent with client's immediate needs and action plan goals. Work in collaboration with MAP Case Worker to ensure that Wraparound Support Plans are integrated with wellness support.
- Provide training/support for MAP staff that addresses vicarious trauma and compassion fatigue, ensuring that staff have the right tools to properly guide and refer clients while managing their own personal well-being.
- Establish a positive rapport and working relationship with clients and engage them in activities that encourage them to connect to the broader community.
- Record, maintain, and report client data and information through relevant Forms, OCMS (OCASI Client Management System) and iCare databases; complete all required/assigned reports.
- Perform other related duties as required.

QUALIFICATIONS

Education, Training, and Experience:

- Bachelor's degree in social services or a related field and a minimum of 3 years of experience working with newcomers facing multiple complex barriers.
- Previous experience holding a wellness training and facilitating wellness sessions will be required. A combination of education and experience will be considered.
- Must possess experience in delivering trauma informed service.
- Must have experience in Case management and Wraparound Support for newcomer vulnerable population.

We are an equal opportunity employer committed to hiring a diverse workforce

Posted: 22-May-17

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- Crisis intervention and conflict resolution training an asset.
- Current Level 1 First Aid certificate and Mental Health First Aid an asset.
- Class 5 Driver's License and access to a reliable vehicle an asset.
- Second language an asset.

Skills and Abilities:

- Proficient verbal and written knowledge of English.
- Understanding of social service programming, implementation of services and resources in the context of newcomers facing complex barriers.
- Ability to identify and access community resources and services for referrals timely.
- Knowledge of needs, issues/challenges related to newcomers facing multiple complex barriers.
- Ability to organize and facilitate wellness group sessions.
- Ability to maintain and keep accurate and up-to-date client records including wraparound wellness session notes.
- Demonstrated ability to work with individuals, families and communities suffering from discrimination, racism and culture shock.
- Strong understanding of the Canadian legal system, laws and public policy pertaining to newcomers facing multiple complex barriers
- Ability to communicate with empathy to build relationship with others and understand different approaches to problem-solving.
- Strong level of computer proficiency; in particular, strong Microsoft Word, MS PowerPoint, MS Excel spreadsheet, database, internet/email, scanning skills.
- Ability to work in a fast-paced, multicultural and diverse environment.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Flexibility and willingness to work outside of regular work hours.
- Good team work and strong work ethics.
- Must be sensitive to and respectful of cultural and lifestyle diversity.

SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants may be required to provide proof of Covid -19 vaccination.
- Applicants with lived experience are strongly encouraged to apply.

**An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position.*

PLEASE APPLY TO: Gina Kim, Program Manager
Options Community Services Society
Email: Gina.Kim@options.bc.ca

Please include a cover letter clearly indicating the posting number [posting #22069] and outlining your qualifications and related experience for the position.