

**We're Hiring!**



## SHELTER WORKER

Posting Requisition	22113	Program	<i>Isolation Centres</i>
Job Type	<i>Casual, on call</i>	Location	<i>Surrey, BC</i>
		Closing Date	<i>Open until filled</i>

### **\*\*Multiple positions available\*\***

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

In partnership with BC housing, these sites provide much needed shelter and support for individuals who are homeless and may be required to social distance or isolate due to COVID related concerns.

### ACCOUNTABILITIES

- Working in the Shelter, the attendants will:
  - maintain safety of the site
  - provide First Aid
  - de-escalate crisis
  - providing community resources to clients
  - providing meals as needed
  - accepting clients into the shelter throughout the night
  - doing wellness checks
  - assisting site volunteers
  - maintain positive relationships with the community
- Communicate with Extreme Weather Shelter volunteers at the beginning and end of shifts any necessary information.
- Perform other duties necessary for the enhancement of the program as directed by senior manager or designate.

### QUALIFICATIONS

#### Education, Training, and Experience:

- Bachelor's Degree in social sciences or a related field and a minimum of one (1) year experience working with people with complex needs, including mental illness and addictions. A combination of education and experience may be considered.
- Cultural sensitivity training.
- Current Level I First Aid certificate.
- Unrestricted Class 5 Driver's License.
- Experience working in the context of emergency residential settings is preferred.

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**Skills and Abilities:**

- Possess superior time management skills.
- Proven/demonstrable crisis intervention, conflict resolution and mediation skills.
- Demonstrated effectiveness as part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem-solving approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Have no relevant criminal history.

**SPECIAL REQUIREMENTS**

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants may be required to provide proof of Covid -19 vaccination.
- Applicants with lived experience are strongly encouraged to apply.

*\*An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified applicants.*

**PLEASE APPLY TO:** Marisca Yackimec, Team Lead  
Options Community Services Society  
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**No phone calls please**

**Please include a cover letter clearly indicating the posting number [posting #22113] and outlining your qualifications and related experience for the position.**