

We're Hiring!



MOBILE OUTREACH WORKER

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|----------------------------|---|---------------------|------------------------------|
| Posting Requisition | <i>22124</i> | Program | <i>Homelessness Services</i> |
| Job Type | <i>Temporary, Full-time until March 1, 2023 (with a possibility of extension)</i> | Location | <i>Surrey, BC</i> |
| Hours of work | <i>35 hours per week</i> | Closing Date | <i>Open until filled</i> |

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Outreach Worker is expected to engage visibly homeless people living in public places, provide on-going support as needed, develop case plans and build relationships with the diverse range of community groups and connect people to that network in order to ease access to supports and services.

The Outreach Worker is required to work in a dynamic environment. This calls for flexibility to meet the emerging trends/demands in the job. A high level of motivation and sensitivity is required to effectively deliver services in a practical way to a variety of people.

ACCOUNTABILITIES

- To locate homeless people who need support services and who otherwise would not seek assistance.
- To connect people with income support. This may include making and accompanying people to appointments.
- Where possible assist people to locate a rental unit and ensure that an Intent to Rent form and/or a social housing application have been completed.
- Provide follow-up supports to ensure people have effectively transitioned to housing and related health and social service programs and services.
- To provide links to learning and follow up related to the areas of lifeskills, personal health, hygiene, household management, financial management, crisis intervention, problem solving.
- Foster and maintain excellent relationships with health and social service professionals involving client needs.
- Monitor, evaluate and record keep.
- Performs other duties as assigned.

QUALIFICATIONS

Education, Training, and Experience:

- Post secondary education in social services or a minimum of one (1) year experience working with people with complex needs, including mental illness and addictions.
A combination of education and experience will be considered.
- Demonstrated experience and competency working at the street level with marginalized people.
- First Aid Certificate required.
- Must have an unrestricted Class 5 B.C. Driver's License and reliable vehicle for work purposes.
- Food safe an asset.
- Non-violent crisis intervention training (NCPI) an asset.

We are an equal opportunity employer committed to hiring a diverse workforce

Posted: 22-Aug-11

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Skills and Abilities:

- Exhibit high degree of empathy.
- Excellent written and verbal communication skills.
- Knowledge of community resources.
- Good knowledge of community resources.
- Knowledge and experience in de-escalation.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Ability to identify sensitive issues and maintain confidentiality.
- Able to connect with vulnerable people who are homeless or at-risk of homelessness.
- Able to adapt service strategies to meet the individual needs of the target population.
- Provide Safe Care (physical and emotional safety) to the client.
- Be aware of potentially dangerous situations and take measures to minimize risk.
- Participate in training as required or directed.
- Willingness to work flexible hours - some early mornings, evenings and weekends and to work outdoors.
- Transport clients when appropriate.

SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants may be required to provide proof of Covid -19 vaccination.
- Applicants with lived experience are strongly encouraged to apply.

**An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified applicants.*

PLEASE APPLY TO: Marisca Yackimec, Team Lead
Options Community Services Society
Email- marisca.yackimec@options.bc.ca

No phone calls please

Please include a cover letter clearly indicating the posting number [posting #22124] and outlining your qualifications and related experience for the position.