

**We're Hiring!**



## **FAMILY ENHANCEMENT COUNSELLOR**

<b>Posting Requisition</b>	22206	<b>Program</b>	<i>Family Enhancement Program</i>
<b>Job Type</b>	<i>Temporary, Full -Time (2 vacancies) until December 2023 with a possibility of extension</i>	<b>Location</b>	<i>Surrey, BC</i>
<b>Hours of work</b>	<i>35 hours per week</i>	<b>Closing Date</b>	<i>Open Until Filled</i>

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Family Enhancement Program (FEP) increases the parenting capacity of Ministry of Children and Family Development (MCFD) referred families, decreasing the potential of their children entering the care of the Ministry. Services and supports are required to promote family well-being and support family transitions, including reunifications. This will be addressed by assisting parents and caregivers in finding ways to meet the physical, emotional and developmental needs of their children to enhance safety and well-being.

Working alongside two clinical counsellors, the Outreach Counsellor will help to resolve crises, provide lay counselling and psychoeducation, connection to community supports, advocacy, and referrals as required in order to increase the family's capacity to reduce identified child-protection risks, and increase self-sustainability and stability. Services may also include Supportive Visitation between parents and children in the care of MCFD. Services are provided in the family's home, in office, or in other community settings (COVID-19 Health & Safety protocols).

### **ACCOUNTABILITIES**

- Adhere to the policies, procedures and standards of Options Community Services Society (OCS).
- Provide individual, couple and/or family support, lay counselling and psychoeducation consistent with identified goals.
- Work in collaboration with client, MCFD, and the Clinical Counsellor to establish goals that are relevant, clear and concrete.
- Utilize a crisis intervention approach where necessary and respond to clients' needs.
- Work from a trauma-informed, attachment-based, and strength-based perspective utilizing evidence-based tools in counselling work.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.
- Participate in Integrated Case Management as needed, including transition and discharge planning.
- Maintain client and service records in accordance with MCFD requirements, COA standards and agency policy.
- Increase informal and natural support networks and community connectedness.
- Arrange for extended family member involvement if appropriate.
- Possess a willingness to learn more about, and show respect for, the clients' worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile support.

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## QUALIFICATIONS

### Education, Training, and Experience:

- Bachelor's Degree (e.g., Psychology, Sociology) or a related field or a minimum of two (2) years recent related experience with vulnerable population. A combination of education and experience will be considered.
- Valid Class 5 Driver's License and access to an appropriately insured personal vehicle for work purposes.
- First Aid Level 1 CPR-C is a requirement.

Preference will be given to candidates who have -

- Experience with home visiting.
- Experience providing emotional support, advocacy, and practical information on parenting, which may include life-skills training, parenting skills, child development, family communication, stress management, interpersonal skills, family functioning, household management, and/or effects and issues for families related to intimate partner violence.
- The ability to communicate in a second language.

### Knowledge:

- Broad knowledge of family-systems, trauma-informed practice, attachment theory, behaviour management theory, child/family development, grief and loss, substance use, and mental health issues.

### Skills and Abilities:

- Positive, professional, non-judgmental attitude.
- Ability to work independently and as a member of a professional dynamic team.
- Required to conduct oneself in a professional manner, upholding the ethical standards of OCS.
- High degree of flexibility.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Ability to reflect on and improve professional skills.
- Crisis Line experience is an asset

## SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants may be required to provide proof of Covid -19 vaccination.
- Applicants with lived experience are strongly encouraged to apply.

*\*An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified applicants.*

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**PLEASE APPLY TO:** Elysa Philip, Program Manager  
Options Community Services Society  
Email: [elysa.recruit@options.bc.ca](mailto:elysa.recruit@options.bc.ca)

**Please include a cover letter clearly indicating the posting number [posting #22206] and outlining your qualifications and related experience for the position.**