

**We're Hiring!**



## CLINICAL COUNSELLOR

<b>Posting Requisition</b>	22210	<b>Program</b>	<i>Multicultural Family preservation program</i>
<b>Job Type</b>	<i>Permanent, Part-time</i>	<b>Location</b>	<i>Surrey, BC</i>
<b>Hours of work</b>	<i>17.5 hours per week</i>	<b>Closing Date</b>	<i>Open until filled</i>

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Clinical Counsellor will provide culturally agile clinical counselling and engage families and individuals in appropriate therapeutic planning, intervention and education, provide them with tools that will increase the family's capacity to reduce identified risk factors, and be self-sustaining and stable. Services are provided in the family's home, in other community settings and in-office.

The successful applicant will be proficient verbally in one or more of priority languages that have been identified by MCFD: Arabic, Mandarin, Punjabi and/or Tagalog.

### ACCOUNTABILITIES

- Participate in agency and program specific quality improvement initiatives.
- Express a willingness to learn more about, and show respect for, the clients' worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile interventions.
- Maintain current knowledge of counselling modalities, best practices in relation to the target population, culturally agile service provision, trauma informed interventions and practice.
- Conduct assessments, in collaboration with the family, MCFD staff and other involved community partners; including participation in Integrated Case management meetings relevant to referred families.
- Provide individual, couple and/or family counselling using a trauma informed approach focused on resolving issues of abuse and neglect.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.
- Develop and implement therapeutic service plans and programs necessary to meet client goals and objectives; utilizing a crisis intervention approach where necessary.
- Provide individual counselling, implementing intervention strategies consistent with client information and goals. Work in collaboration with client, MCFD and the Outreach Family Counsellor to establish goals that are relevant, clear and concrete.
- As needed, administer assessments to determine client concerns, problems and case outcomes. Specifying case outcomes early and concretely.
- Participate in Integrated Case Management as needed, including transition and discharge planning.
- Maintain client and service records in accordance with MCFD requirements, COA standards and agency policy.
- Formulate and facilitate support and educational groups for clients and/or their families as required.
- Provide statistical and/or narrative reports on services.

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## QUALIFICATIONS

### Education, Training, and Experience:

- Must possess a Master's degree in Counselling Psychology, Social Work, or related degree. Eligibility for registration with a professional body (RCC preferred).
- Must possess specialized training and experience in delivering trauma informed services.
- Must be proficient verbally in one or more of priority languages that have been identified by MCFD: Arabic, Mandarin, Punjabi and/or Tagalog.
- Valid Driver's License and access to an appropriately insured personal vehicle for work purposes.
- Lived experience of cross-cultural parenting and settlement considered an asset.

### Skills and Abilities:

- Professional etiquette.
- Broad knowledge of family therapy, non-verbal expressive child therapy and behaviour management theory and practice, including trauma informed service delivery, attachment theory, behaviour modification, and child and family development.
- Awareness and understanding of the key roles that a person's culture, identity, ethnicity, race, gender and other aspects of diversity play in the counselling and support process.
- Ability to work independently and as a member of a professional team.
- Required to conduct oneself in a professional manner, upholding the ethical standards of the Society.
- High degree of flexibility and initiative.
- Demonstrated effectiveness as both a leader and part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem-solving and strength-based approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Crisis Line experience an asset.

## SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants will be required to provide proof of Covid -19 vaccination.

*\*An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified applicants.*

**PLEASE APPLY TO:** Elysa Philip, Program Manager  
Options Community Services Society  
Email: [elysa.recruit@options.bc.ca](mailto:elysa.recruit@options.bc.ca)

**Please include a cover letter clearly indicating the posting number [posting #22210 and outlining your qualifications and related experience for the position]**