

**We're Hiring!**



## OUTREACH WORKER

Posting Requisition	22238	Program	Home Based Addictions Support and Detox
Job Type	Temporary, Full-time until March 31, 2025	Location	Surrey, BC
Hours of work	12- hour shifts, 8 am-8 pm (4 days on, 4 days off)	Closing Date	Open until filled

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

Home Based Addictions Support and Detox program aims to reduce the burden of severe substance abuse, in particular a reduction in mortality due to overdose events in patient's own homes, increase engagement and retention in treatment and connection with community resources to facilitate ongoing remission. This program supports clients and their family to manage their symptoms of withdrawal in the comfort and support of their own home environment in a safe manner in consultation with family physicians and other clinical support. This goal of the program is to ensure greater accessibility and awareness through culturally competent and language specific service delivery for the individual and their family.

The Outreach worker for Home Based Addiction Support and Detox program will be responsible for providing culturally agile services that focus on addressing addiction issues, promoting overall health and emotional well-being, and connecting clients to additional resources such as counsellors and nurses. This position will work closely with clients and their family members to develop and implement personalized support plans, and will be responsible for maintaining accurate records and reporting progress to Program Managers.

### ACCOUNTABILITIES

- Teach clients, families and/or significant others a variety of coping mechanisms and strategies focusing on a healthy lifestyle including self-care, breathing techniques, and healthy eating.
- Assist in evaluating the effectiveness of treatment programs by tracking clients' behavioural changes and responses to interventions.
- Meet with clients to assess their progress, give emotional support and discuss any difficulties or problems.
- Participates as a team member with other staff to ensure a safe and caring environment by performing duties such as responding to emergency issues, attending general and team meetings and supporting others through methods such as sharing of knowledge and information.
- Participate in agency and program specific quality improvement initiatives.
- Participate in regular clinical and administrative supervision according to accreditation standards.
- Assesses client needs and connects the client and family with an addiction counsellor as well as Nurse.
- Accompany client for appointment in the community, as necessary.
- Creates a recovery plan based on initial assessment and refers clients to available community resources to provide additional help where needed.
- Develops plans of action and follows-up of the client goal plan.
- Assist clients in locating and utilizing community resources including medical, housing, employment, daycare, and other services.
- Support the client during all stages of recovery from usage to abstinence.

***We are an equal opportunity employer committed to hiring a diverse workforce***

Posted: 23-Jan-25

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- Develop discharge plans in partnership with the treatment team.
- Complete client documentation and data requirements in accordance with program
- Maintain client and service records and prepare reports in accordance with COA standards and agency policy.
- Maintain contact with other social service agencies and health care providers involved with clients to provide information and obtain feedback on clients' overall progress
- Perform other related duties as required or directed.

## **QUALIFICATIONS**

### **Education, Training, and Experience:**

- Bachelor's degree in social services or a related field and a minimum of 2 years experience working with clients with addiction issues or the vulnerable population.
- Fluency in Punjabi is required.
- Valid driver's license and access to an appropriately insured personal vehicle for work purposes.
- Experience in home visitation is an asset.

### **Skills and Abilities:**

- Current Level I First Aid certificate.
- Demonstrated effectiveness as part of a staff team.
- Awareness and understanding of the key roles that a person's culture, identity, ethnicity, race, gender and other aspects of diversity play in the counselling process
- Knowledge of addictions-based practices
- Demonstrated proficiency in written, oral, interpersonal communication, and report writing skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a solution focused therapy and strength-based approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Ability to use good judgement and critical thinking skills.
- Basic knowledge in trauma informed practice and positive behavioural support is an asset.

## **SPECIAL REQUIREMENTS**

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants may be required to provide proof of Covid -19 vaccination.
- Applicants with lived experience are strongly encouraged to apply.

*\*An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified applicants.*

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**PLEASE APPLY TO:** Ravneet Gill, HR Advisor, People and Culture  
Options Community Services Society  
Email: [recruitment@options.bc.ca](mailto:recruitment@options.bc.ca)

**Please include a cover letter clearly indicating the posting number [posting #22238] and outlining your qualifications and related experience for the position.**