

We're Hiring!



MULTICULTURAL FAMILY NAVIGATOR

Posting Requisition	22319	Program	Multicultural Early Years Services
Job Type	Regular, Part-time	Location	Surrey, BC
Hours of work	21 hours per week	Closing Date	Open until filled

Seeking Arabic speaking candidates

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Multicultural Family Navigation program is an innovative, responsive, strength-based approach to support multicultural newcomer families with children ages 0-6 who have specific language needs. This position is funded by the Ministry of Children & Families and works in partnership with Langley Community Services Society (LCSS). Options and LCSS will work together and compliment one another to deliver this outreach program. The deeply collaborative, place-based initiative serves to enhance children and families well-being and reduce childhood vulnerability. An outreach model will be utilized to strengthen collaboration and integration amongst all relevant social service providers. This position will offer families a supportive/barrier free program while navigating services and accessing programs that meet their unique needs.

ACCOUNTABILITIES

- Develop trusting relationships with newcomer immigrant and refugee families, who may not speak English as a first language, to facilitate meaningful navigation and linkages to a network of supports.
- Responsible for initial assessment of family needs, referral to internal and external resources, and ensuring connection with culturally safe specialized services such as child development and mental health.
- Co-ordinates and schedules supported visits with clients and other community service providers.
- Provide opportunities to enhance parenting knowledge, an understanding of child development, and to build healthy parent- child relationships.
- Share culturally-responsive, developmentally-appropriate tools and resources; and offer practical supports to help reduce stress for families and their children.
- Provides and/or facilitates transportation to and from visits into the community.
- Provide outreach visits to families throughout Surrey & Langley, as required.
- Participate in community meetings and events related to program.
- Write reports, evaluations, and program summaries as required for funder.
- Performs other duties, as needed.

QUALIFICATIONS

Education, Training, and Experience:

- Diploma in social services or a related field and/or a minimum of two (2) years experience in an outreach environment dealing with parent, child or family concerns. A combination of education and experience will be considered.

We are an equal opportunity employer committed to hiring a diverse workforce

Posted: 23-May-26

We're Hiring!



- Must be able to deliver services and communicate fluently in Arabic.
- Valid First Aid certificate is required.
- Valid driver's license and reliable vehicle required.

Skills and Abilities:

- Understanding the importance of a strength-based approach.
- Demonstrated ability to build and maintain successful collaborative relationships.
- Comprehensive knowledge of Early Years programs, services, and challenges.
- Knowledge of Attachment Theory and the Early Years Service Framework (MCFD).
- Knowledge about the barriers faced by immigrant and refugee populations.
- Demonstrated ability to work effectively with vulnerable newcomer families.
- Specialized knowledge and experience engaging with newcomer immigrant/refugee communities.
- Understanding of the impact of trauma on families.
- Capacity and confidence in engaging a range of families and young children, representing language/cultural/socio-economic diversity.
- Ability to work independently and as part of a team.
- Ability to take initiative and be resourceful.
- Excellent time management and organizational skills.
- Proficient written and verbal English communication skills.
- Crisis Line experience is an asset.

SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants with lived experience are strongly encouraged to apply.

**An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified applicants.*

PLEASE APPLY TO:

Shelby Gordon, Program Manager

Options Community Services Society

Email: shelby.gordon@options.bc.ca

No phone calls please

Please include a cover letter clearly indicating the posting number [posting #22319] and outlining your qualifications and related experience for the position.